



Hawaiian Humane Society

People for animals. Animals for people.

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FOR IMMEDIATE RELEASE

Hawaiian Humane Society makes precautionary adjustments to hours and programs in light of COVID-19 (coronavirus)

HONOLULU, HI (March 17, 2020)— Hawaiian Humane Society is taking precautionary measures to ensure the safety and well-being of staff, volunteers, the animals in their care and the Oahu community. Effective today, Hawaiian Humane Society's Adoptions, Fostering and most animal Admissions services will move to an appointment-only system with appointments being taken from 10 am to 6 pm, Monday-Sunday.

Emergency Foster Care

To ease the burden on Animal Care and Veterinary Services staff, Hawaiian Humane is also in urgent need of emergency foster volunteers. For the time being, no previous foster care experience or Foster Care Orientation will be required. To set up an appointment and help foster a shelter pet, interested volunteers can email fostersappointment@hawaiianhumane.org. Appointments will take place at Hawaiian Humane's Moiliili Adoption Lanai and a brief orientation will be given at the beginning of each appointment. Upon arrival, volunteers will be asked a few questions and then given the opportunity to select an animal to foster. The Foster Care team will work with individuals to arrange the length of fostering and other pertinent details. Existing foster volunteers can also email fostersappointment@hawaiianhumane.org for any questions or to schedule a wellness check-up.

Adoptions

To schedule an adoption visit to Hawaiian Humane's Moiliili campus, interested individuals can email adoptionsappointment@hawaiianhumane.org.

Animal Admissions

In order to provide distance between visitors at the Moiliili Animal Admission Center, Hawaiian Humane asks that the public make an appointment for **emergency cases only**. The following constitutes an emergency case:

- Dangerous Dogs: Contact the Honolulu Police Department if happening in "real-time."
- Animal Cruelty Cases: Animals in immediate danger of serious injury or death.
- Stray dogs or cats. However, if it is safe and there is the ability to hold on to the stray dog or cat for a little time, please consider doing so as this will allow Hawaiian Humane to give more attention to the especially needy cases. The community can help reconnect the pet with the owner by filing a found pet report at HawaiianHumane.org/FoundReport.

- Hawaiian Humane is also suspending owner surrenders except in emergency cases which include: safety concerns and deceased owners/family.

Hawaiian Humane urges the public to immediately bring in animals in distress: injured, sick or in imminent danger, as well as newborn kittens. NO animals will be turned away.

To make an Animal Admissions appointment or for questions, community members can email admissionsappointment@hawaiianhumane.org.

Community Spay/Neuter Center

Regular hours remain the same but Community Spay/Neuter staff will instruct visitors on new procedures to keep the community and staff safe.

Drop-Off

- Owned Dogs and Cats: 7 - 8:30 am
- Free-Roaming Cats: 7 - 9:00 am

Pick-Up

- All Dogs: 4 - 6:00 pm
- All Cats: 5 - 6:00 pm

Pet Food Bank

Hawaiian Humane Society's Pet Food Bank will operate under the following temporary adjustments until further notice:

- The Pet Food Bank will be offered twice a week through a drive-through system located in Hawaiian Humane Society's back parking lot by the rear entrance to the shelter (located off of Kehena Place). **Pick-up days will be Tuesdays and Fridays, from 10 am to 2 pm, and to pet owners only.**
- Amount of food will be limited for even distribution, dependent on number of animals in the home for a total of 30 pounds maximum.

For any questions related to the Pet Food Bank, the outreach team can be contacted at outreach@hawaiianhumane.org.

"As a shelter we have two primary responsibilities: to provide the best, most humane care for the animals entrusted to us, and to look after the well-being of the people who make this care possible," says Anna Neubauer, President & CEO at Hawaiian Humane Society. "We are making precautionary scheduling and program adjustments in light of guidance from public health officials. As this dynamic situation develops, we are planning and adjusting in real time," she continued.

Hawaiian Humane Society will be providing real-time updates to programs and services. Please check HawaiianHumane.org/COVID-19, Instagram.com/HawaiianHumane and Facebook.com/HawaiianHumaneSociety for the most up-to-date information.

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The Hawaiian Humane Society is an education and advocacy organization that shelters, protects, rescues, reunites and rehomes animals. Established in 1883, it is Oahu's only open-admission shelter that welcomes all animals. The non-profit organization is not a chapter of any group as there is no national humane society. The Hawaiian Humane Society is dedicated to promoting the human-animal bond and the humane treatment of all animals. Visit HawaiianHumane.org to learn more.